

University of Chicago Medical Center

Request for Information - Business Partner

The requested information in this document must be completed by the Business Partner and returned to the appropriate University of Chicago Medical Center Project Manager, Business Analyst or Business Unit representative.

The following sections are provided in this document:

- I. Medical Center Contact Information
- II. Business Partner Contact Information
- III. Business Partner Survey
- IV. Technical Information

I. Medical Center Contact Information

| Medical Center | |
|---|--------------------------------------|
| | Mailing Address |
| Company | University of Chicago Medical Center |
| Address | 7955 South Cass |
| City/State | Darien, IL |
| Zip | 60561 |
| Medical Center Contact Information | |
| Helpdesk Phone | 1-773-702-3456 |
| Helpdesk Email | helpdesk@uchospitals.edu |
| Network Team email | networking@uchospitals.edu |
| Network Team page | 1-773-753-1880 - page#1401 |
| IT Risk and Security email | itrs@uchospitals.edu |
| IT Risk and Security page | 1-773-753-1880 - page #1411 |

II. Business Partner Contact Information

The Business Partner should complete the following table:

| Business Partner | |
|------------------------------------|-----------------|
| | Mailing Address |
| Company | |
| Address | |
| City/State | |
| Zip | |
| Support Contact Information | |
| Helpdesk Phone | |
| Helpdesk Email | |
| Name of Technical Contact | |
| Name of Backup Technical Contact | |
| Technical Team Email | |
| Technical Team Phone Number | |

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III. Business Partner Survey

Any Business partner seeking to transfer or receive data electronically must complete the following survey. By asking these questions, we seek to perform our due diligence in assuring the secure transfer and storage of sensitive information as they pertain to both the regulations discussed in HIPAA as well as what we consider to be a good business practice. The following survey must be completed prior to establishing a vpn connection.

1. What operating systems and versions are used at your location?
Workstations
Servers

2. As a security measure, have all unnecessary services been removed/disabled from the server(s)?
 - Yes
 - No
 - Only workstations will use the vpn tunnel

3. Do you limit access to customer data using:
 - File System permissions
 - Secure passwords
 - Policies
 - Database Access Lists
 - Role-based security
 - Physical security controls

4. To protect against security vulnerabilities in an appliance or operating system, do you have a patch management process documented?

5. Are the system logs managed and reviewed on a routine basis?
 - Yes
 - No

6. How often do you do perform security audits on your systems (i.e. perimeter scan, penetration test, vulnerability scans)?

7. When a security audit is performed, is it
 - Host-based
 - Network level

8. Where are your servers located?
 - Inside your network
 - Hosted via a third party

9. Do you use any of the following to protect your devices?
 - Router ACL's
 - Intrusion Detection/Prevention Systems
 - Network Firewalls

10. Do you allow any clear text protocols for authentication to servers or to transmit sensitive data?
 - Yes
 - No

11. Describe your backup procedures for data (e.g. type of encryption, off-site arrangements...)?

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IV. Technical Information

| Technical Information | | |
|---|--|--|
| | Medical Center | Business Partner |
| VPN Device | Cisco 3030 VPN Concentrator | |
| Vendor Model | 3030 | |
| Patch-FOS Level | 4.7.2 | |
| Technical Description | IPsec with IKE tunnel | |
| Mode | Tunnel mode | |
| Implementation | Site to Site | |
| Mode | | |
| Tunnel Endpoint | 165.68.16.22 | |
| Direction of Tunnel | Bi-directional | |
| IP Encryption Domain (Identify networks or subnets) | | |
| Host | Host | <i>Smaller network or ip address preferred</i> |
| Network | Network | |
| VPN Specifications | | |
| <i>IKE Phase 1 (ISAKMP)</i> | | |
| Authentication | Pre-shared Key | |
| Encryption | 3DES-168 | |
| Hash Algorithm | MD5-HMAC-128 | |
| Key Exchange | D-H Group 2 | |
| Lifetime | IKE is 86400 Seconds | |
| <i>IKE Phase 2 (IPSec)</i> | | |
| Protocol | ESP | |
| Encrypt | 3DES | |
| Hash | MD5 | |
| SA Lifetime | IPSec is 28800 seconds | |
| PFS | None | |
| Compression (LZS) | None | |
| Pre-shared Secret | A preshared key containing at least 12 characters, upper/lower case, numbers and special characters will be provided by the Medical Center | |
| <i>IP Address and Port Information</i> | | |
| <p><i>Notes:</i> Please include all source and destination IP addresses including which tcp or udp ports are needed.</p> <p><i>All Business Partner IP addresses must be routables, RFC 1918 address space is not permitted on the Medical Center network.</i></p> | | |
| IP Address (source) | IP Address (destination) | Ports (tcp or udp) |
| | | |
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