Inpatient Information Access Code

Inpatients at The University of Chicago Medical Center are provided a 4 digit code which that patient can provide to family and/or friends. This four digit code allows the family member or friend to call and obtain status information.

If an individual’s family or friend phones to inquire about the patient’s care or treatment, and that person can provide the patient's 4-digit code and the patient has not requested that information be withheld, we can release information relevant to the patient's current medical care (e.g. the patient's condition after surgery.) If the inquirer cannot provide the patient's 4-digit code, only directory-level information can be released.

If the patient has not exercised his/her right to "opt out" of the directory at the time of admission, the patient's authorization is not needed to release directory information. Directory information consists of confirming the individual is currently a patient when provided a name and the patient's general condition, such as “stable”, “fair”, “good”, etc.

A patient has the right to request that information regarding his/her inpatient stay not be given to anyone outside the treatment team. This is completed by notifying the Admission Department staff that he/she wants to "opt out" or not be listed in the patient directory.

Any questions/comments/concerns please feel free to reach out to the Privacy Program at:

773-834-9716 or hpo@bsd.uchicago.edu