Vendors

It is important to safeguard the privacy of our patients and their protected health information (PHI) when interacting with vendor (device, pharmaceutical, etc.) representatives. PHI is anything that identifies or could lead to the identification of a patient and reveals something about that patient's health status.

It is not appropriate for a vendor representative to attend a conference, lecture, meeting, or presentation where a patient’s protected health information is discussed. Additionally, it is not appropriate for a vendor to be present during a patient appointment, treatment, or surgery, or to receive patient charts or lists of patient names. There are very limited exceptions to these guidelines in which a representative from a device manufacturer, pharmaceutical company, or other vendor might be allowed access to our patients and/or their PHI.

Vendor access may be necessary to:
1) Educate or guide faculty or other staff in the use or insertion of a device, piece of equipment, or a drug, etc.
2) Service a device or piece of equipment for which the vendor is responsible.

Any such exception activity must also be consistent with the relevant University of Chicago Medicine policies
A05-08 – Vendor Relations
A02-24 – Visitors in the Procedural Suites, Operating Rooms and Post Anesthesia Recovery Unit
A00-12 – UCMC Officer Employee and Influential Medical Staff Member Conflict and Vendor Relationship

Any questions/comments/concerns please feel free to reach out to the Privacy Program at:
773-834-9716 or hpo@bsd.uchicago.edu